## DRAFT State Health Improvement Plan and Progress Report ACTION PHASE

Date Updated: 9/2015

| This document is being submitted as: | Initial Program Plan 🗆 R | Revised Program Plan | Midyear Progress Report | √3rd Qtr | <b>Progress F</b> | Report |
|--------------------------------------|--------------------------|----------------------|-------------------------|----------|-------------------|--------|
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| Priority: X Mental Health    Healthy Behaviors   |
|--|
| Goal: To improve access to mental health and substance abuse services and supports, including prevention, early intervention and treatment for all Delawareans.  |
| Strategy: Integrate care throughout the lifetime.  |
| Description:   |
| Note: The Action Plan must include consideration of the social determinants of health, causes of higher health risks and poorer health outcomes of specific populations, health inequities and policy changes needed to accomplish the identified health objectives. |

| Objective<br>SMART format  | Activities   | Responsible Person or Agency   | Timeline | Evaluation<br>Measures  | Accomplishments |
|--|--|--|----------|---|-----------------|
| Objective 1: Actively engage in the implementation of Delaware's State Health Care Innovation Plan | Activity 1.1: Assist with the identification of behavioral health provider incentives to adopt Electronic Medical Records (EMR). | Delaware Center for Health Innovation Medical Society of Delaware Delaware Health Care Association FQHC's Delaware Health Information Network Delaware Department of Insurance |          | Outcome 1.1: % of behavioral health providers who use Electronic Medical Records  Outcome 1.2: % of behavioral health providers who submit data to the DHIN |                 |

http://www.naccho.org/topics/infrastructure/mapp/framework/index.cfm
Mobilizing for Action through Planning and Partnerships (MAPP) is a community-driven strategic planning tool for improving community health.

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|-----------------------------|--|------------------|--------------------------------|--------|
| Activity 1.4: Educate       |  | Outcome 1.4:     | Patient and                    | 8/2015 |
| Delawareans about           |  | # of target      | Consumer                       |        |
| informed decision making    |  | communications   | subcommittee                   |        |
| about health care           |  | developed        | fo the DCHI                    |        |
| including behavioral health |  |                  | provided                       |        |
| services                    |  | Outcome 1.4:     | communications                 |        |
|                             |  | # of consumers   | team feedback                  |        |
|                             |  | reached though   | on possible                    |        |
|                             |  | social media and | content and                    |        |
|                             |  | other outlets    | structure for                  |        |
|                             |  |                  | DCHI website                   |        |
|                             |  |                  |                                |        |
|                             |  |                  | <ul><li>Reviewed</li></ul>     |        |
|                             |  |                  | animated tools /               |        |
|                             |  |                  | videos as a                    |        |
|                             |  |                  | method to                      |        |
|                             |  |                  | engage patients                |        |
|                             |  |                  | 0 0 1                          |        |
|                             |  |                  | <ul><li>Viewed video</li></ul> |        |
|                             |  |                  | on                             |        |
|                             |  |                  | shortcomings of                |        |
|                             |  |                  | current patient                |        |
|                             |  |                  | experience                     |        |
|                             |  |                  | when                           |        |
|                             |  |                  | interacting with               |        |
|                             |  |                  | health systems                 |        |
|                             |  |                  | nealth systems                 |        |
|                             |  |                  | Media messages                 |        |
|                             |  |                  |                                |        |
|                             |  |                  | being                          |        |
|                             |  |                  | developed and                  |        |
|                             |  |                  | AB&C engaged                   |        |
|                             |  |                  | for media                      |        |
|                             |  |                  | development                    |        |
|                             |  |                  |                                |        |
|                             |  |                  |                                |        |
|                             |  |                  |                                |        |